



**Blackburn Speech  
& Paediatric Therapy**

# **WELCOME PACK**

This booklet contains some important information  
about our services.



Blackburn Speech  
& Paediatric Therapy

# MESSAGE FROM THE DIRECTOR

Dear Families,

Welcome to **Blackburn Speech & Paediatric Therapy**! We are thrilled to have you and your child join our community.

As we embark on this journey together, I'd like to kindly share some expectations. With limited administrative support, we greatly appreciate your collaboration in completing the client registration process online and providing referral information whenever possible.

To streamline our operations, we utilise automation while ensuring that every email you send receives a personal response from our dedicated team. Please note that if you respond to any email sent to you from the service, one of our team will always respond to you.

Prior to your therapy sessions, kindly ensure that you have your **audiology test results** ready, which can be conveniently attached in the file section of the intake form sent with this welcome pack.

At Blackburn Speech, we understand that every child is unique, and we are committed to providing personalised, evidence-based therapy tailored to your child's specific needs. Our team of experienced speech pathologists, occupational therapists, and play therapists are dedicated to helping your child reach their full potential and thrive.

If you have any questions, please email us at [info@blackburnslp.com](mailto:info@blackburnslp.com), phone us on 0422 838 900, or discuss with your therapist in your session. Together, we can make a positive difference in your child's life.

Kind regards,

Director of Blackburn Speech & Paediatric Therapy



Blackburn Speech  
& Paediatric Therapy

# ABOUT US



We offer **speech therapy, occupational therapy, play therapy, and psychology** services to clients from diverse backgrounds.

Our mission is to provide bilingual, family-centered therapy; with the vision to be a beacon of hope for culturally and linguistically diverse families.

## LOCATION

***Blackburn Speech @208***

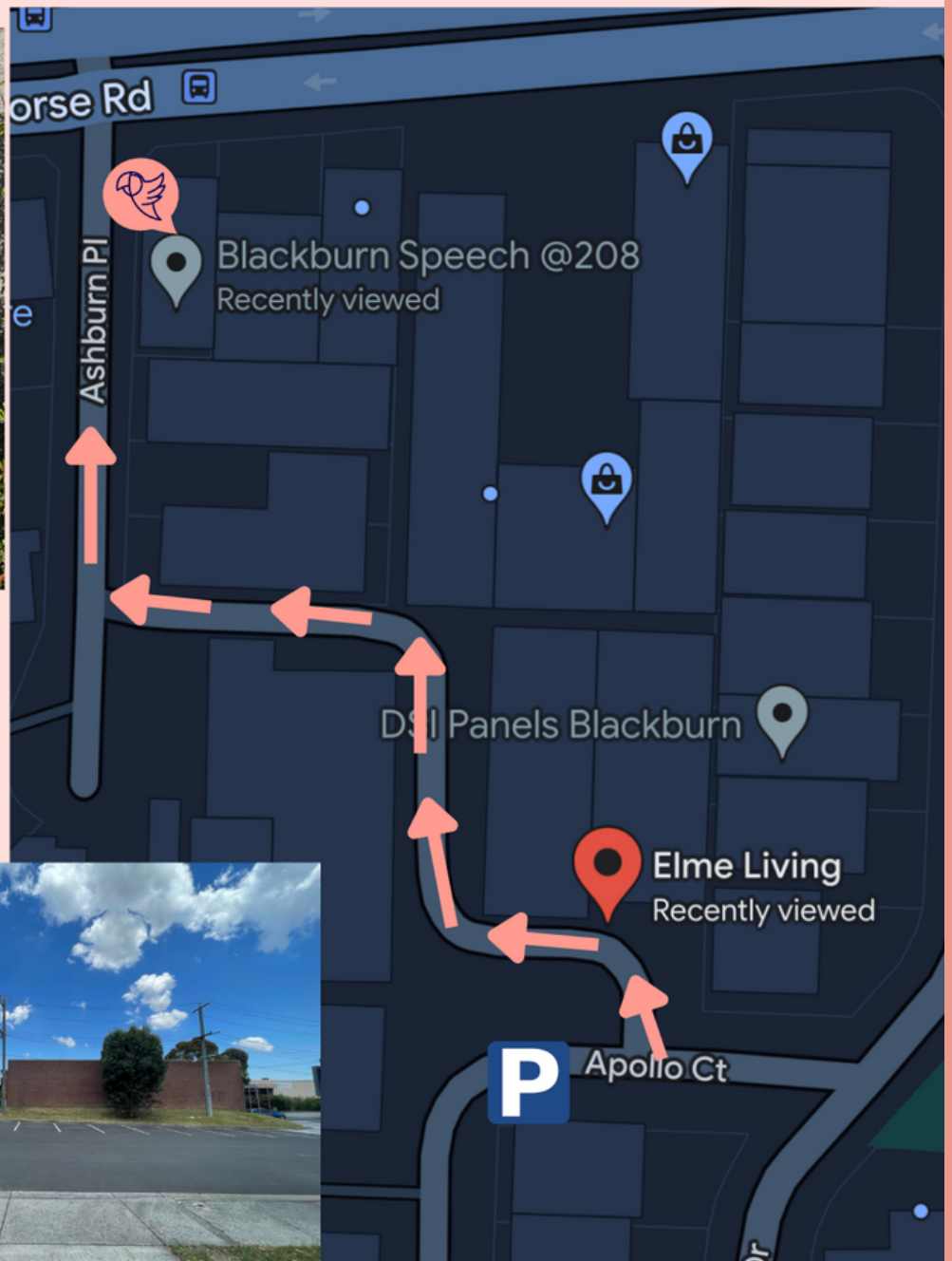
***Unit 3/ 208 Whitehorse Road,  
Blackburn, VIC 3130*** - there are 2P parkings at the front of our clinic (at Ashburn place, blackburn). However, if it is full, please park according to the parking instruction attached.





# Blackburn Speech @208 parking instructions

1. google map search 'Apollo court, blackburn'
2. park on Apollo Ct (outside of Elmo Living)
3. 280m Walk to Ashburn Pl . Arrive.





# FEE SCHEDULE

## Fees

2024 Therapy Price Guide (Effective: 1/1/2024)

<i>Item</i>	<i>Cost</i>
Initial Assessment (1-hour contact time) and a brief summary	\$339.48 - \$565.8
Initial Speech and Language Assessment and a detailed report + recommendations (eligible for funding application)	\$1,280
Therapy Intervention Session (up to 50-min direct intervention + 20-min preparation time & writing time for progress notes to be sent via electronic communication after each session)	\$226.32/session

### Travel costs

We can help you at one of our clinics, your home or your preferred community setting

Travel costs to be claimed as per the NDIS guidelines. (NDIS price guide 1 July 2022).

Office address: Unit 3/ 208 Whitehorse Road, Blackburn, VIC3130

### Non-face-to-face services

We charge all external communication, resources making in 15min block

15 min - \$48.5  
30 min - \$97

# CANCELLATION POLICY

**Cancellations:** Cancellation should be informed **at least 48 business hours** prior to the session time via EMAIL TO [info@blackburnslp.com](mailto:info@blackburnslp.com) or to your clinicians. **Cancellation occurred with less than 48 business hours notice will result in a cancellation fee (equivalent to the agreed session time).** We might be able to change it to a telehealth consultation for your cancel session. Please contact us if your cancellation is within 48 hours notice.

# FUNDING OPTIONS



We are able to accept participants who are **NDIS self managed and plan managed**. If you are plan managed, please provide your plan manager email details so we can forward the invoices directly to them for payment.

Some children are eligible for a **Medicare rebate** through the **Chronic Disease Management (CDM)** program and/or **HCWA** or **Better Start Initiative**. Access to these programs is through your child's GP or Paediatrician. Information sheets are available via this [link](#)



Some **private health insurance "extras"** packages will provide a refund for speech pathology services. Please advise our admin during the initial booking so that she can provide you with the appropriate receipt.



# SERVICES

## Initial Consultation:

The initial or first consultation is for up to 50 min. This consultation allows the clinician to gain background information about the child and to screen the child's current speech and language skills. Information is gathered by discussing the child's birth, developmental and medical history, as well as the parent's observations of the child's speech and language skills. How the clinician screens the child's current skills depends on the child's age. For younger children this may involve observing the child playing with his/her parents. For older children the clinician may administer screening tests. If no other assessment consultations are required a one page summary of the screening consultation is provided free of charge to the parent.



An (initial) consultation is usually sufficient for the assessment of:

- Stuttering
- Articulation (Speech)
- Straight forward expressive language delay

# SERVICES

## Assessment information:

The clinician will inform you if a more comprehensive assessment is required and how many sessions this will entail and the cost. The number of assessment consultations required will vary depending on the child's age and the type of communication difficulty.

**Two or three consultations are usually required** for the assessment of:

- Receptive and Expressive Language Disorders
- Speech Sound Disorders
- Autism-Spectrum Disorders
- Literacy Learning Difficulties
- A kinder/school visit may be required as part of the assessment process.

## Assessment report:

Client will receive the report within 14 days upon the completion of assessment





# THANK YOU!

Thank you for making your first  
appointment with  
*Blackburn Speech & Paediatric Therapy.*

If you have any questions, please reply to  
this email ([info@blackburnslp.com](mailto:info@blackburnslp.com)), phone  
us on **0422 838 900**, or discuss with your  
therapist in your session